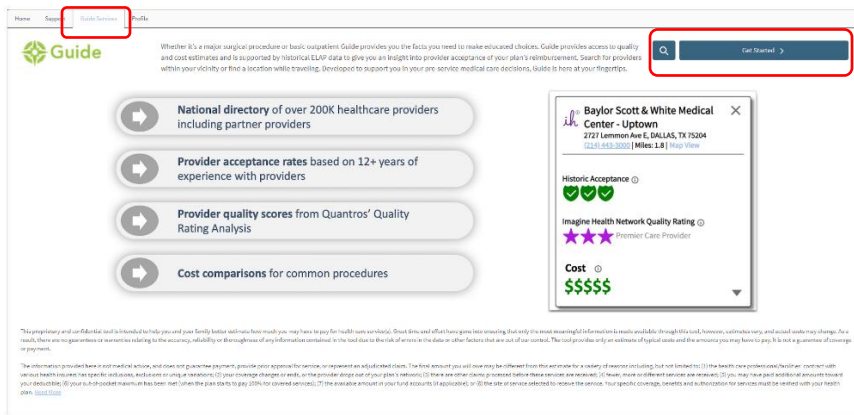# Quick Reference Guide

Bringing greater cost transparency and control to healthcare is an important part of how ELAP Services helps reduce costs for our members. With the addition of Guide, we're giving you even more control over your choice of healthcare providers by providing access to important demographic, acceptance, quality and cost parameters.

Create a Case

1 – Log into Pulse, click on the Guide Services tab and then "Get Started"

ⓘ Search results are specific to the member's plan.

2 – Search by Location or Provider

Location

ⓘ Option to search for In Network Providers Only is available if your plan includes an Imagine Health or ELAP Allied Partner network

Provider

3 – Select a Procedure, Physician Specialty or Facility Type

Please select a service or provider category:

Procedure	Physician Specialty	Facility Type
🔍	🔍	🔍

← Previous   Next →

4 – Add your preferred provider (optional)

Do you have a provider you prefer?

Selecting preferred providers will place them at the top of search results for easy comparison

⦿ Yes ◯ No

Provider Name

🔍

← Previous   🔍 Search

ⓘ Entering your preferred provider will place them at the top of the results for easy comparisons.

Review Search Results

Sort results

Sort By: Acceptance | Distance | Price | Quality

ⓘ You can also sort by Gender when searching for a physician.

Identify Imagine Health and ELAP Allied Partner network providers

North Central Surgical Center ✕
9301 N Central Expy Ste 100, Dallas, TX 75231
(214) 265-2810 | Miles: 1.4 | Map View

Historic Acceptance ⓘ
✓✓✓

Imagine Health Network Quality Rating ⓘ
★★★ Premier Care Provider ▾

Price ⓘ
$$$

Lancaster General Hospital ✕
555 N Duke St, Lancaster, PA 17602
(717) 544-5511 | Miles: 2 | Map View

Historic Acceptance ⓘ
✓✓✓

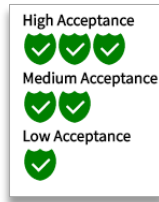Quantros Quality Score ⓘ
😀 Excellent ▾

Price ⓘ
$$$

Guide

Quick Reference Guide

## Research historic provider acceptance of ELAP's program

Historic Acceptance metric considers balance bills, collections, credit impairments, lawsuits, appeals, and single patient contracts. Mouse over ratings to see more details.

Hospital Of The University Of Penn
3400 Spruce St, Philadelphia, PA 19104
(215) 662-4000 | Miles: 0.9 | Map View

Historic Acceptance ⓘ

Quantros Quality Score ⓘ
😐 Average ▼

Estimate ⓘ
$$$$

Compare quality scores

Quantros Quality Rating Analysis ™ scores providers based on risk adjusted metrics including readmissions, mortality, and complications as well as patient satisfaction scores.

Imagine Health and No Network Quality Ratings use the same analytics approach and can be compared equally

- Drill down quality scores are available in 20+ clinical categories

Obtain Price Estimates for Procedures

Compare estimated prices of what it may cost to have medical services performed by various providers using Medicare reimbursement rates.

Get Support

Click on information icons ⓘ for in-application support
Get technical support – email: servicedesk@hcosgroup.com

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